

# THE AFFORDABLE TURN-KEY HOSPITALITY SOLUTION

**OfficeServ Concierge Basic™**



Need an easy-to-operate, reliable phone system for your small hotel, motel, lodge or bed & breakfast? The Samsung **OfficeServ Concierge Basic** was designed with you in mind. Fully operational without the need for a costly Property Management System (PMS), the **OfficeServ Concierge Basic** is an efficient call management solution with guest billing for properties with up to 50 rooms. At its heart is the hardworking Samsung **OfficeServ 7200** system. And with it, you'll find everything you need to run your property easily and effectively.

# FIVE-STAR BENEFITS FOR YOU AND YOUR GUESTS

## STREAMLINE HOTEL PROCESSES

This feature-rich solution helps increase hotel staff productivity and sharpens your competitive edge. All you need is the **OfficeServ Concierge Basic** and a printer to generate detailed guest room bills, room status reports, transaction records, guest phone bills, and wakeup activity reports. And with the simple entry of an item code and dollar amount, the phone can be used to bill guests for a variety of charges throughout the property.

### Property benefits:

- Guest & phone billing
- Room & phone deposit posting
- Set telephone credit limit
- Apply dialing restrictions
- Programmable room rate discounts
- Point of sale for guest charges
- Room status display
- Guest Name Identification

iDCS Display Keyphone



LAN

OfficeServ 7200



LAN

Printer



The digital telephone can be configured with hospitality industry features so you can conveniently perform day-to-day hotel/motel functions with the simple press of a button.

## IMPROVE GUEST SATISFACTION

The **OfficeServ Concierge Basic** frees up your time so that you can provide your guests with an elevated level of service and attention. With wireless capabilities and easy setting and clearing wakeup calls and DND mode, the **OfficeServ Concierge Basic** helps you improve the guest experience from check-in to check-out.

### Guest benefits:

- Guest or front-desk controlled wakeup calls
- Dial "0" for Operator
- Wireless voice and data capabilities
- Easy setup and clearing of DND mode
- Optional voicemail



The **OfficeServ Concierge Basic** maintains a record of all guest transactions that occur throughout the property and generates detailed reports without the need for a costly PMS.